

Terrebonne Parish Consolidated Government

JOB DESCRIPTION

POSITION TITLE.....: Senior Bus Operator
DEPARTMENT....: Public Works

DIVISION.....: Transit

CLASSIFICATION/GRADE....: Senior Bus Operator/105

REVISED..... 08/2019

REPORTS TO....: Office Manager **REVIEWED....:** 08/2019

WAGES...... Non-Exempt (Hourly)

SUMMARY:

Terrebonne Parish is seeking a qualified person to lead bus operator crew in the Houma area.

BASIC FUNCTIONS:

- 1. Properly report for work on time, each day.
- 2. Properly inspect transit bus for mechanical defects and safe operation.
- 3. Properly complete full pre-trip inspection daily on each transit vehicle to identify needed repairs for safe operation. This also includes adding fluids and air.
- 4. Properly operate transit bus for the safety and comfort of the passengers of the transit system.
- 5. Provide transit service in a professional, friendly, and courteous manner.
- 6. Assist non-ambulatory patrons in boarding, this includes but is not limited to pushing and pulling on wheelchairs and using the transit vehicle safely by properly securing wheelchairs.
- 7. Accept fare paying transit riders through the use of automated fare collection machines, responsible for the honest collection of transit revenue.
- 8. Consistently maintain a tightly scheduled bus timetable, while properly operation bus in service.
- 9. Properly operate two-way communications radio and other electronic devices in buses according to transit division policies.
- 10. Properly follow and enforce transit policies and procedures.
- 11. Assist the maintenance supervisor with the repair and maintenance of transit vehicles or facilities when maintenance supervisor deems it necessary.
- 12. Accurately and timely, fill out various paperwork forms required by the transit system.
- 13. Required to fill in for fellow drivers and/or senior bus operators when absent or sick on short notice.
- 14. Required to work overtime on short notice when needed.
- 15. Refuel transit vehicles; add oil or other fluids as needed **daily**, when vehicle is in operation, and/or assist drivers in doing so.
- 16. Follow all public transit Safety and Security policies and procedures with regard to bus passenger safety and security, vehicular accidents, and on-the-job personal injuries, including timely and proper accident or incident reporting procedures.
- 17. Responsible for direct supervision of Transit Bus Operators.
- 18. Responsible for the integrity of the transit system.
- 19. Perform field checks on Transit Operators and complete proper documentation.
- 20. Assist with maintaining accurate records and following proper procedures for all Transit bus accidents and incident reports.
- 21. Must be capable of preparing some disciplinary records for all bus operators to report to the Office Manager.
- 22. Be capable of safely lifting and manipulating heavy components and supplies.
- 23. Assist the Maintenance Supervisor in surveying the facility and the assets.
- 24. Assist with the evacuation of the general public before an emergency.

- 25. Assist with the repopulation of the general public after an emergency.
- 26. Required to report to assigned location for duty (CBD) after the last operator leaves the Transit office, (AM senior bus operator) in a Transit bus and arrive back at Transit office (PM senior Bus operator) before the first bus leaves the terminal. This is in the event you are not required to drive.
- 27. Required to contact another operator that is not assigned to work in the event that a fellow operator calls in. If unable to, contact Office Manager.
- 28. Required to assist with maintaining operator's paddles in the event the operator is running late due to unforeseen reasons.
- 29. Required to answer phone calls and assist public when any questions they may have and provide CORRECT transit usage information while at the CBD and at the yard.
- 30. Perform tasks in addition to job description as may be **necessary**.

OTHER REQUIREMENTS:

- 1. This is a "Safety Sensitive" position and as such is subject to random drug testing as required by U.S. Department of Transportation Regulations.
- 2. Must be knowledgeable of the City of Houma, City of Thibodaux, and Terrebonne Parish for the operation of transit vehicle and to provide travel information to citizens and tourist.
- 3. Must have a friendly and courteous personality and ability to PLEASANTLY deal with the public.
- 4. Must maintain a good driving record.
- 5. Must be capable of driving large/wide vehicles without hitting curbs, signs or other fixed objects.
- 6. Must be capable of driving extended periods without a break when necessary.
- 7. Must provide and maintain direct personal contact information (telephone and current address information) with supervisor.
- 8. Must attend paid training sessions on weekends or other days, as required by the transit division.
- **9.** Must possess on person, a valid Commercial Driver's License (CDL), Class B with Passenger and Air Brake Endorsement and a current valid Medical Examiner's Certificate, at all times when operating a transit division vehicle.
- 10. Must maintain a professional personal bearing, appearance, or manner in all dealing with the public.
- 11. Must have and use an accurate watch set to official transit time.
- 12. Must be capable of working a flexible schedule, any days or hours the transit system is operating.
- 13. Leadership skills required.
- 14. Good communication skills required.
- 15. Must be capable of following instructions given.

EDUCATION/EXPERIENCE:

- 1. High school education level preferred.
- 2. Ability to read and write legibly.
- 3. Experience operating heavy-duty transit buses preferred.
- 4. Class B Commercial Driver's License (CDL) required with Passenger and Airbrakes Endorsements and a current valid Medical Examiner's Certificate Required.