

What Is the National Utility Phone Scam?

**STOP
THE SCAMMERS**

01 Entergy **NEVER** demands immediate payment from customers over the phone.

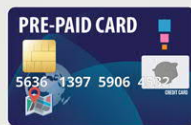
You shouldn't give your personal information to strangers.

02 Individuals claim to be members of a local utility & **threaten to disconnect** your electrical services if you don't make an immediate payment on a past due bill.

03 They then direct the customer to transfer funds electronically, sometimes through money wiring systems or pre-paid cards, such as **Green Dot Money Pak** cards.

04 Callers often use sophisticated **spoofing technology** to replicate the utility's name & number on the customer's caller ID, making it particularly difficult for the customer to spot this scam.

05 If a call sounds suspicious, hang up & call **1-800-ENTERGY** (1-800-368-3749) to speak directly with an Entergy customer service representative. You should also alert your local police authorities.



Why, of course, we can take pre-paid cards!



For more information, go to <http://enter.gy/stopthescammers>



Entergy®