



# TERREBONNE PARISH CONSOLIDATED GOVERNMENT

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## Utilities Department COVID-19 Response

Due to the risks associated with the COVID-19 Coronavirus, the Department of Utilities will implement the following temporary measures:

### Utilities Complex

- Restrict all vendor/visitors access to office to appointment only

### Gas / Electric Distribution

- Temporarily prohibit Gas and Electric disconnects for non-payment services
- All Utility employees will be provided with personal protective equipment (PPE) for all cases requiring a response to enter a home

### Animal Control

- Animal Shelter will no longer accept walk-ins, all adoptions will now be accepted by appointment only
- Animal Control Officers will only be dispatched for high priority/emergency calls. All low priority/non-emergency activity will be suspended
- Reduce Animal Shelter volunteers to a minimum and suspend Junior Volunteer program
- Reduce all intake to emergencies only
- Suspend owner surrenders
- Reduce adoption rates to encourage adoption to reduce the number of animals in the shelter in the event an influx of animals are seen as a response to COVID-19
- All Animal Control employees will be provided with personal protective equipment (PPE) for all cases requiring a response to enter a home

These measures are put in a place in an effort continue to perform our job tasks, as well as to protect and reduce exposure to our employees.

For more information please contact Utilities Director Ernest Brown (985-873-6755) or Animal Shelter Manager Valerie Robinson (985-873-6709).

Ernest Brown  
Utilities Director

A handwritten signature in blue ink, appearing to be "EB", written over a light blue background.

cc: Parish Administration  
Council Reading File  
Animal Control  
Customer Service

Tuesday, March 17, 2020 9:47 AM