



# TERREBONNE PARISH

## Communications District

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### Terrebonne and Lafourche Parishes Enhance 9-1-1 Services with Smart911

*Public safety officials encourage citizens to create a Safety Profile for faster and more effective emergency response*

**TERREBONNE & LAFOURCHE PARISH, LA, November 25, 2013** –Louisiana public safety officials in Terrebonne and Lafourche Parishes today announced that Smart911 is now available to all citizens. Smart911 is a free service that allows citizens to create a Safety Profile for their household that can include any information they may want 9-1-1 call takers and first responders to have in the event of an emergency, then if they need to dial 9-1-1 their Safety Profile will immediately display on the call taker's screen saving critical seconds and even minutes in response to the emergency.

Smart911 allows citizens to [create a Safety Profile](#) for their household that includes any information they want 9-1-1 and response teams to have in the event of an emergency. When a citizen makes an emergency call, their Safety Profile is automatically displayed to the 9-1-1 call taker, allowing them to send the right response teams to the right location with the right information. Responders can be aware of many details they would not have known previously, and now fire crews can arrive at a house fire knowing how many people live in the home and the location of bedrooms, EMS can be advised of allergies or specific medical conditions and police can have the photo of a missing child in seconds rather than minutes or hours.

With Smart911, citizens can link both home and work addresses to mobile phones, which can be passed on to responders in the field for more a detailed, rapid response. Additional information including pets in the home, vehicle details in the event of an accident, and even emergency contacts can all be included in a Safety Profile. All information is optional and the citizen has the ability to choose what details they would like to include.

Smart911 is currently available in 32 states and more than 400 municipalities across the country, and has been credited with positively impacting emergency outcomes including missing children.

Citizens are encouraged to create their Safety Profile with Smart911 today to have their information immediately available to 9-1-1. Smart911 is private and secure, is only used for emergency responses, and only made available to the 9-1-1 system in the event of an emergency call.