

USE YOUR DIGITAL ID CARD

when you need to
see a doctor!



If you do need to see a doctor in person, you now have the option to present a digital ID card. You can access your ID card from your mobile device and online through the member portal. You'll need to have an online account to access your digital ID card. If you don't have an online account, register today at www.bcbsla.com/login.

- **From the BCBSLA mobile app**, first make sure you have the latest update of the app. Once you log in, click **My ID Card** to see the ID cards available to you.
- **From the Blue Cross member portal**, log into your online account at bcbsla.com. You'll see My ID Card with a dropdown menu of the ID cards available for viewing. You can save these as PDF files.

Front

HMO Louisiana Community Blue	
Member Name JON DOE Member ID XUP00011222	MEDICAL BENEFITS
Grp/Subgroup AA000ABC/1234 RxMbr ID 00011222 RxBIN 001122 ABCDEFGHI1 RxGrp OGB BC PLAN 000 BS PLAN 000	Deductible \$1200 Physician/Office Co-Pay \$25 Specialty Co-Pay \$50
04100 01320 1118R	

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	www.bcbsla.com Customer Service 800-495-2583 Find a Provider 800-810-2583 Authorizations 800-523-6435 Dental Questions 866-445-5338 Pharmacy Questions 866-781-7533
Hospitals and Physicians: File claims with your local Blue Cross and/or Blue Shield Plan. Vision: File claims with Davis Vision Dental: File claims with United Concordia File Medicare primary claims with Medicare.	Blue Cross and Blue Shield of Louisiana P.O. Box 98029 Baton Rouge, LA 70898-9029 An independent licensee of the Blue Cross and Blue Shield Association and incorporated as Louisiana Health Service & Indemnity Company. Printed: 07/29/2019
EXPRESS SCRIPTS*	Pharmacy Benefits Administrator

If you or your dependents need to visit a doctor in person, please consider using your digital ID card instead of your plastic ID card. Digital ID cards are currently available for medical policies only.

Blue Cross and Blue Shield of Louisiana is here to help. Please visit our website at www.bcbsla.com/covid19 for ongoing updates.