

A PUBLIC SERVICE ANNOUNCEMENT FROM TERREBONNE PARISH CONSOLIDATED GOVERNMENT UTILITIES DEPARTMENT

Before the Storm

- Terrebonne Parish advises its gas customers not to turn off their natural gas at the meter. The gas meter should be left on to maintain pressure in the gas piping within the house and to prevent water from entering the lines should flooding occur.
- If a customer does wish to discontinue gas service, it is suggested that the gas be turned off at each appliance. To restore gas service to an appliance, follow the written instructions located on the appliance for relighting.

After the Storm

- If you smell gas when you return to your home, leave the house, and call 873-6750 from a neighbor's house or a remote location as soon as possible.
- If your home was flooded, call a licensed plumber or a gas appliance technician to inspect your appliances and gas piping to make sure it is in good operating condition before calling Terrebonne Parish Utilities Department to reconnect service.

Terrebonne Parish Consolidated Government assures customers that while gas lines are buried underground and are not normally affected by strong winds, high water or other abnormal weather conditions, the Utilities Department is fully prepared to respond to any emergency that might arise due to a hurricane.

Terrebonne Parish Consolidated Government may offer additional precautions should low lying areas be threatened with severe storm surge or excessive damage from the storm. Stay tuned to your local TV or radio stations for additional information or go to tpcg.org.