

**TERREBONNE PARISH CONSOLIDATED GOVERNMENT**  
PLANNING AND ZONING - RAMP DIVISION



**NOTICE FOR PROPERTIES IN THE V ZONE**

If you are applying for federal **Hazard Mitigation Grant** funding to elevate your home through the Parish or the State, ask the surveyor if the structure is in a V zone on the DFIRM maps. If so, then the programs require the structure to be elevated at least to the DFIRM height.

The Parish Traditional HMGP program requires **DFIRM plus 1 foot** for all elevations regardless of zone. The Parish suggests that all structures be elevated to one foot above the legal or program required limit in case of settling or contractor error. There are insurance benefits as well.

## PAYMENT TYPES ACCEPTED

### Credit/debit cards

Visa, Mastercard, and Discover are accepted. To pay with a credit/debit card in person, you must show a valid picture ID.

### Check/money order

Personal/business checks, traveler's checks, cashier's checks, bank checks, and money orders are accepted.

### Cash

Cash is only accepted for in-person payments.

**TPCG is not responsible for cash payments lost in the mail or placed in the drop box.**

## NEED ADDITIONAL TIME TO MAKE A PAYMENT?

### Residential customers

Extensions are granted to the customer named on the account only with a valid picture ID. You must apply in person no later than the disconnection date noted in the delinquent/final notice.

- Customer must pay **25% of the bill** upon applying for an extension.
- Customers have a total of **30 extension days** to use in a calendar year, but you can only request **15-days maximum per application**.
- Extension days do not restart each time a customer changes a service location in a calendar year.

### Commercial customers

Extensions are not currently available for commercial customers.