

# TERREBONNE PARISH CONSOLIDATED GOVERNMENT

## BILL PAYING & LICENSING DIVISION



## PAYMENT OPTIONS FOR GAS & ELECTRIC UTILITIES

### Online

#### **myTPCG**

Visit [mytpcg.org](http://mytpcg.org) to link your gas and electric services, pay your view, view payment history, view monthly usage, and compare prior months' bills.

First time user? Signing up is easy. You'll need your account number, service address, and amount due on your last bill to get started.

#### **Paymentus**

Make quick, secure, one-time payments without registering through [Paymentus](http://Paymentus). To make a payment, you'll need your account number, street address, and email address. Be sure to include the zeros at the beginning of the account number.

### Bank drafts

Draft your payment directly from your checking account each month. Fill out the Bank Draft Authorization Form online through [mytpcg.org](http://mytpcg.org). You may also download a copy [here](#) or pick one up from our office. Return the form via email to [cityutilities@tpcg.org](mailto:cityutilities@tpcg.org).

### Utility bill drop box

Drop off your payment 24 hours a day, seven days a week (including holidays) in the drop box located behind Government Tower. Do not make cash payments into the drop box.

### By phone

Call 844-331-8341 to pay by phone. You'll need your account number, service address, billing zip code, and ten-digit phone number. Be sure to include the zeros at the beginning of the account number.

### By mail

Mail the bottom portion of your bill with a check or money order in the return envelope provided. Mail to:

Terrebonne Parish Consolidated Government  
Bill Paying & Licensing Division  
PO Box 6097  
Houma, LA 70361

### In person

Make payments on the first floor of Government Tower, 8026 Main Street. You can also make payments prior to the due date at Regions Bank, South Louisiana Bank, and Synergy Bank.

## PAYMENT TYPES ACCEPTED

### Credit/debit cards

Visa, Mastercard, and Discover are accepted. To pay with a credit/debit card in person, you must show a valid picture ID.

### Check/money order

Personal/business checks, traveler's checks, cashier's checks, bank checks, and money orders are accepted.

### Cash

Cash is only accepted for in-person payments.

**TPCG is not responsible for cash payments lost in the mail or placed in the drop box.**

## NEED ADDITIONAL TIME TO MAKE A PAYMENT?

### Residential customers

Extensions are granted to the customer named on the account only with a valid picture ID. You must apply in person no later than the disconnection date noted in the delinquent/final notice.

- Customer must pay **25% of the bill** upon applying for an extension.
- Customers have a total of **30 extension days** to use in a calendar year, but you can only request **15-days maximum per application**.
- Extension days do not restart each time a customer changes a service location in a calendar year.

### Commercial customers

Extensions are not currently available for commercial customers.